

# NC MACHINERY



## INVOICE

WA - (425) 251-9800  
AK - (907) 786-7500

Please Remit To: N C Machinery  
PO Box 58201  
Tukwila, WA 98138-1201

**SOLD TO**

JR HAYES & SONS INC  
22430 SE 231ST ST  
MAPLE VALLEY WA

98038-8272

**SHIPTO**

J R HAYES & SONS  
HOLD TIL COMPLETE

| INVOICE NUMBER | INVOICE DATE | CUSTOMER NUMBER | CUSTOMER ORDER NUMBER |    |                  | STORE         | DIV | SALESMAN       | TERMS | PAGE |
|----------------|--------------|-----------------|-----------------------|----|------------------|---------------|-----|----------------|-------|------|
| FI16864        | 02-18-11     | 0128700         |                       |    |                  | 24            | W   | MDL            | 2     | 1    |
| PSO/WO NO.     | DOC. DATE    | PC              | LC                    | MC | SHIP VIA         |               |     | INV SEQ NO.    |       |      |
| FI16864        | 02-02-11     | 10              | 10                    | 10 |                  |               |     | 1              |       |      |
| MAKE           | MODEL        | SERIAL NUMBER   |                       |    | EQUIPMENT NUMBER | METER READING |     | MACHINE ID NO. |       |      |
| AA             | 641          | 064F00878       |                       |    | S8               | 3867.0        |     | 95G33256       |       |      |
| QUANTITY       | ITEM         | N/R             | DESCRIPTION           |    |                  | UNIT PRICE    |     | EXTENSION      |       |      |

\* \* \* PROFORMA INVOICE \* \* \*

**TROUBLESHOOT TORQUE CONVERTER**

|                  |         |          |
|------------------|---------|----------|
| TOTAL LABOR      | SEG. 00 | 321.00 * |
| SEGMENT 00 TOTAL |         | 321.00 T |

**REMOVE AND INSTALL TORQUE CONVERTER****CUSTOMER COMPLAINT:**

THE CUSTOMER SAID THAT IT FELT LIKE THE TORQUE CONVERTER WAS SLIPPING.

**REPAIR COMMENTS:**

REMOVED THE TORQUE CONVERTER SCREEN AND FOUND SMALL PIECES OF POSSIBLY CLUTCH MATERIAL. THE PIECES WERE BRONZE IN COLOR AND ABOUT 1/8" TO 3/16". THERE WAS ABOUT A HANDFUL OF PIECES IN THE SCREEN. REMOVED THE TORQUE CONVERTER AND SENT IT TO THE SPEC AREA. THE SPEC AREA HAD JUST FINISHED REBUILDING A TORQUE CONVERTER FROM S - 10. INSTALLED THE REBUILT TORQUE CONVERTER FROM S - 10. USED NEW MOUNTING SEALS AND NEW SEALS FOR THE HOSES AND MANIFOLD. TOPPED OFF THE HYDRAULIC AND

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**TERMS:** ALL PARTS AND SERVICE INVOICES ARE DUE THE 10TH OF THE MONTH FOLLOWING THE DATE OF PURCHASE. MACHINE INVOICES NET 10 DAYS FROM DATE OF INVOICE.

Each payment or sum past due shall bear a late payment charge of the lesser of 1 1/2% per month, which is an annual percentage rate of 18%, or an amount not to exceed the highest rate permitted by law.



|                   |        |
|-------------------|--------|
| PAY THIS AMOUNT ▶ | CONT'D |
| AMOUNT CREDIT ▶   |        |

Merchandise cannot be returned for credit without our prior approval and only in accordance with our Parts Return Policy. A copy of the policy is available upon request.

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TRANSMISSION OILS. CHANGED THE TRANSMISSION FILTER. STARTED AND RAN THE MACHINE. INSTALLED PRESSURE GAUGES AND CONFIRMED THAT THE TORQUE CONVERTER IS SHIFTING AND WORKING NORMALLY. CHECKED THE CRANKSHAFT END PLAY TO MAKE SURE THE CONVERTER AND FLYWHEEL ARE NOT IN A BIND. THE CRANKSHAFT END PLAY IS .012".

|   |          |  |              |   |        |        |
|---|----------|--|--------------|---|--------|--------|
| 1 | 1R-0741  |  | HYDR ELEMENT | S | 10.82  | 10.82  |
| 1 | 2H-3935  |  | SEAL         | S | 4.60   | 4.60   |
| 4 | 8T-9572  |  | 30W TDTO 5G  | S | 83.42  | 333.68 |
| 1 | 9V-7710  |  | SPIDER G     | S | 141.36 | 141.36 |
| 4 | 248-7521 |  | CAT TDTO 30  | S | 17.77  | 71.08  |
| 4 | 309-6932 |  | OILCAT HYDRO | S | 18.74  | 74.96  |

TOTAL PARTS                      SEG. 01                      636.50 \*

F/R LBR                      2142.00 \*

SEGMENT 01 TOTAL                      2778.50 T

**TRAVEL TO/FROM MACHINE**

F/R LBR                      225.00 \*

F/R MSC                      267.00 \*

SEGMENT 99 TOTAL                      492.00 T

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UNIVERSITY PLACE TAX

334.01 T

THANK YOU FOR YOUR BUSINESS! AS PART OF OUR ONGOING EFFORTS TO PROVIDE YOU INDUSTRY-LEADING CUSTOMER SERVICE, YOU MAY BE RECEIVING A SURVEY CALL FROM A TRAINED INTERVIEWER. IF THERE IS ANY REASON YOU COULD NOT GIVE US A 10 OUT OF 10 ON THE QUESTION "WOULD YOU RECOMMEND N C TO OTHERS?" PLEASE CALL BILL BONAR TODAY TO DISCUSS. YOUR TIME AND INFORMATION WILL HELP US BECOME AN EVEN BETTER BUSINESS PARTNER FOR YOU. THANKS IN ADVANCE!

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| <b>PAY THIS AMOUNT</b> ▶ | 3925.51 |
| <b>AMOUNT CREDIT</b> ▶   |         |

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